

SAFe Problem-Solving Workshop

The SAFe© Problem-Solving Workshop is an event from Scaled Agile Framework© that occurs within the Inspect and Adapt (I&A) event, which is held at the end of each Program Increment (PI). A PI is timeboxed during which an ART (a team of teams) delivers incremental value in the form of working, tested solution. PIs are typically 8 – 12 weeks long (4 to 6 iterations).

During the I&A event, the current state of the solution is demonstrated and evaluated by the ART (the team of teams). The teams then reflect and identify improvement backlog items via a retrospective and a structured, problem-solving workshop.

Retrospective

After demonstrating the integrated solution which was built during the PI, the teams then run a brief (30 minutes or less) Retrospective, the goal of which is to identify a few significant issues they would like to address during the Problem-Solving workshop.

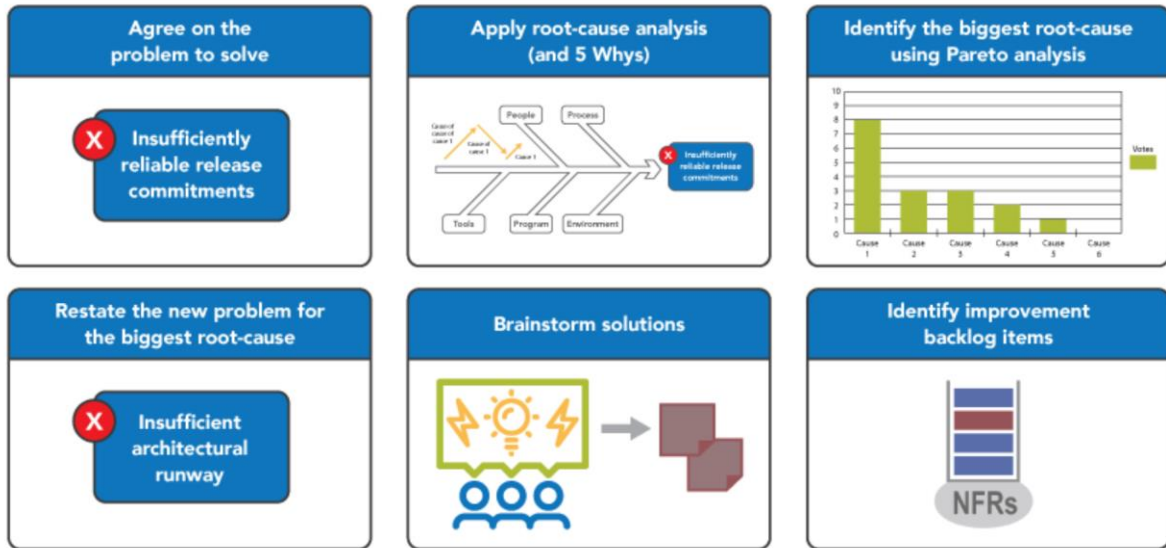
There is no one way to do this; several different Agile retrospective formats can be used.

Based on the retrospective, and the nature of the problems identified, the facilitator helps the group decide which issues they want to tackle. Each team may work on a problem, or, more typically, new groups are formed from individuals across different teams who wish to work on the same issue. This self-selection helps provide cross-functional and differing views of the problem, and it brings together those who are impacted and those

Problem Solving Workshop

For addressing **systemic problems**, a structured, root-cause Problem-Solving Workshop is held by the ART (team of teams). Root cause analysis provides a set of problem-solving tools used to identify the actual causes of a problem, rather than just addressing the symptoms. The session is typically facilitated by the Release Train Engineer (a role equivalent of a Chief ScrumMaster or Scrum of Scrums Master), in a timeboxed of two hours or less.

The steps in the problem-solving workshop are as follows:



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Adapted from: <https://www.scaledagileframework.com/inspect-and-adapt/>
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